

EHR's Pyramid of Possibility

or *Here's How Long This Will Take*

Example "I want to..."

Push a button so I can bill insurance for every patient phone call without any patient co-pay

REQUIRES: Change in federal law or regulation

Have the EHR capture a multi-person conversation and automatically write a progress note

REQUIRES: Software improvements from national EHR vendor

Create a Sprint Team to teach EHR efficiency tips to all providers

REQUIRES: Leadership agreement by Healthcare Organization

Set up groups of orders for a new orthopedic procedure

REQUIRES: Agreement & work by local IT or informatics team

Make it easier to view blood sugars graphically

REQUIRES: Personalization possible by EHR user

Timeline

5. Federal Regulation

Years to Never

4. EHR Vendor Capability

Months to Years

3. Organization Policy

Months

2. Organization IT Capability

Weeks

1. User Personalization

Minutes

Levels 1 to 5: Bottom level 1 is easiest, quickest and has most opportunity for improvement. Top level 5 is most difficult, takes the longest. The greatest capacity for rapid improvement lies at the bottom of the pyramid. It is important to know at what level your request resides.